

frequently asked questions

Will I need any specialised equipment or clothing?

You'll need a comfortable day pack, quality waterproof jacket plus quality walking boots or walking shoes. We will provide more specific information at the time of booking. We also have a very useful Gear Advice section on our website that includes images of appropriate equipment and clothing.

How many people will there be on the walk?

Group guided trips usually have 10-16 people plus the guides. *Self-guided inn-to-inn* walks require you to form your own group of two or more people and you will walk independently. *Guided inn-to-inn* walks can operate for any number of people - you must form your own group.

How far ahead do I need to book?

Most Auswalks are very popular and some book out well in advance, so book early to avoid disappointment, especially during holiday periods. For *inn-to-inn* trips, it will help if you can provide a second choice of start date.

What if I am travelling alone?

You're welcome to join a *group guided* trip. For safety and logistical reasons, you can't do a *self-guided* trip by yourself. If you've always wanted to do a *self-guided* Auswalk but don't have anyone to go with, we now offer a "Find a Walking Companion" service where we may be able to put you in touch with other people who also want to do an Auswalk. There's more information and a form to complete on our website.

How do we get to the start/finish of trips?

All *group guided* trips start in major cities that are accessible by plane, train or coach. All *inn-to-inn* trips can be reached by daily public transport and if you drive, your car can be left at the first accommodation. At the end of your holiday we will either transport you back to the holiday start point or to a public transport connection. For *inn-to-inn* trips we can usually arrange private transfers to/from the nearest city.

Why is there no walking on the 1st day of inn-to-inn trips?

Inn-to-inn trips start after 2pm at your first accommodation on Day 1. This is so that we can move your luggage ahead the next day, provide a picnic lunch and look after your car during your holiday. Your trip finishes after breakfast on the last day.

On self-guided trips, what are the notes like?

We use large print and point-by-point instructions, making the notes easy to follow. Each day is divided into several sections, with distances and expected walking times given. The notes are presented in a folder that allows you to take out just the pages relevant for the day and the pages fit neatly into the map case we supply. We regularly check our walking routes and receive lots of feedback from customers. Your Walk Notes are printed a month prior to your trip, especially for you, ensuring they're as up-to-date as possible. Our website has a sample.

What if we get lost on a self-guided trip?

It's unlikely that you'll become lost if you have Auswalk's Walk Notes. They're detailed, simple to use and are the key to ensuring you remain on track. Your luggage has been moved ahead to the next accommodation so your hosts will be expecting you. They know your walking route and what to do if you don't arrive.

What is included in the price?

Your accommodation, most meals, transport during the tour, entry fees, National Park fees, maps, map case, information booklets, insulated lunch bag and guiding on guided trips.

Want more information?

We have comprehensive Fact Sheets for each trip. They're on our website or we can mail or email them. Fact Sheets include detailed itineraries, specific information on the duration and difficulty of walks, the terrain and walk options available plus clothing and equipment recommendations and suggestions for pre and post tour accommodation for *group guided* trips.

